

Sea to Summit Expeditions COVID-19 Policy

Sea to Summit Expeditions has taken additional measures in response to the COVID-19 pandemic to keep our tours as safe as possible for our guests. We take the current health crisis very seriously and your health and safety are at the forefront of our operations and our business practices have been updated to align with Government COVID-19 safety guidelines.

Our safety measures are based on advice from Local, State and Federal Government requirements surrounding COVID-19. All measures are subject to change and will be communicated to existing customers and updated on this website as required.

In line with the latest government advice, we recommend you download the COVIDSafe App.

Sea to Summit Expedition's tours operate in an open-air environment however it is critical that the crew or guides and all participants practise effective physical distancing and hygiene procedures to keep everyone safe. ***It is all our responsibility.***

Our latest safety measures are below:

Mt Gower guided walks with Jack & "Noctiluca" Boat Charters hold separate COVID-19 Safety Plans.

Passengers and walkers will be greeted from a safe distance and will not be greeted by handshakes.

Passenger and walker numbers will be limited to allow for physical distancing requirements of 1.5m, seats may be allocated on the day to allow for passengers to maintain a safe distance. Passengers and walkers from the same "family" will be allowed to sit and walk together.

Passengers and walkers will be reminded to constantly maintain a safe physical distance from the crew and other passengers and walkers whilst participating in our tours.

Passengers and walkers will be required to apply an alcohol-based hand sanitiser prior to boarding the vessel and at the start of the walk.

Hand sanitiser will be available in the vessel toilet.

All high touch surfaces and fishing rods onboard the vessel plus helmets provided to walkers will be disinfected before and after each tour using disinfectants as per Safe Work Australia guidelines.

Waivers for the walk are currently paper based. Walkers will be required to use hand sanitiser before signing. Pens will be disinfected before walkers have read and signed the waiver. Contactless waivers are being investigated.

Bookings will be contactless.

Your name and phone number or email address will be taken as a condition of participation and kept according to Government requirements.

Passengers and walkers are required to help stop the spread of coronavirus whilst following government advice for COVID-19, this includes coughing or sneezing into your elbow, using and then binning tissues then washing or hand sanitising for a minimum of 20 seconds and maintaining physical distance from each other.

Sea to Summit's safety and risk management procedures have been updated in accordance with the latest government advice and regulations surrounding COVID-19.

All passengers and walkers will be contacted before the tour and asked the questions below, in order to keep everyone safe. Should you answer "yes" to any of the questions, or be unwell on the day of the tour, unfortunately you will not be permitted to join the tour on that date. You may reschedule to another date or get a full refund. If you are unwell it is your ***responsibility*** to advise Sea to Summit Expeditions and to stay home.

1. Have you returned from any overseas travel within the last 14 days?
2. Have you been in close contact with anyone who has travelled overseas within the last 14 days?
3. Have you been in close contact or cared for someone diagnosed with COVID-19 within the last 14 days?

4. Have you experienced any cold or flu like symptoms in the last 14 days? (including but not limited to a fever, cough, sore throat, respiratory illness, or difficulty breathing)
5. Have you visited any of Australia's "COVID-19 hot zones" in the last 14 days?
6. Have you visited any of the known COVID-19 locations in Australia in the last 14 days?
7. Are you waiting for the results of a test for COVID-19?